

Project Name : Procurement of Monitoring Screens for 24 x 7 NOC Operations.

Query & Response

S.no	Query	Response
1	We have ISO 9001:14001:45001 certifications. You are requested to clarify if ISO 270001 certification is also mandatory to participate or not. Please confirm	Bidder should be certified with ISO 9001 or ISO 20000 and ISO 270001 to ensure consistent, good-quality products and services. (Mentioned in SBD pg# 50)
2	Please confirm if the installation and commissioning both are at bidder's end.	Delivery, commissioning, and installation of the Monitoring Screen Solution Hardware along with all the hardware, software and licenses as per the requirements mentioned in Section V – Technical Specifications. (Mentioned in SBD Pg# 45)
3	Letter of Bid : point # Total Price: The total price of our Bid, excluding any discounts offered in item (c) below is:_____ It is stated Place this Letter of Bid in the first envelope "TECHNICAL PROPOSAL".	cost shall be mentioned in the financial proposal only.
4	Do we need to submit the proposal in the Bidding document or create a Separate Technical Proposal on the similar format.	The letter of bid is for financial proposal and not to be included in the technical proposal therefore, technical proposal will be separate from financial