

TENDER FOR PROCUREMENT OF HELP DESK SERVICES
TENDER ID: NBP/ITD/PW /23062011/02

Sealed bids for Help Desk Services, addressed to Head I.T. Procurement, NBP, Head Office, Karachi, are invited from Pakistan based internationally renowned companies who must be registered with Sales Tax, Income Tax Departments and should be active tax payers. Help Desk Service providers should be capable to provide support to NBP Regional Offices across Pakistan. The scope of required services is mentioned in the RFP package.

Bidding will be conducted using Single Stage Two envelope bidding procedure of PPRARules, 2004. Interested vendor may collect the bidding documents / RFP from undersigned on or before **Thursday, July 07, 2011** after submitting a Non-Disclosure Agreement valid for 5 years (specimen of NDA may be obtained from the undersigned office) along with Copy of CNIC and Authority Letter. Bids must be submitted accompanying all requisite documents on **Wednesday July 13, 2011** at **11:00 AM** and will be opened in the presence of interested bidders on the same day at **11:30 AM**. All bids must be accompanied by a bid security of not less than 2% of the total Bid Value, in currency of Pak Rupees.

Photocopies of relevant documents /certificates should be submitted as proof of the claims made. NBP reserves the right to verify / evaluate the claims made by the vendors independently. Only the bidders who fulfill the above mentioned criteria are eligible to submit proposals.

NBP reserves the right to cancel this project at any stage. This advertisement is also available on NBP and PPRA websites.

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